Tax Season 2023: Ready Reference

**Massachusetts Department of Revenue customer service call center:**

Phone: 617-887-6367 or toll-free in Massachusetts at 1-800-392-6089

Hours: 8:30 am - 4:30 pm, Monday through Friday

**IRS Tax Help Line:**

Phone: 1-800-829-1040

TDD number: 1-800-829-4059

Refund hotline: 1-800-829-1954

Hours: Monday through Friday, 7 am to 7 pm

**Ordering tax forms:**

State: 617-887-6367 or 1-800-392-6089

Federal: 1-800-829-3676 or online at irs.gov/orderforms

**Volunteer Income Tax Assistance (VITA) program:**

Free tax help for people who generally make $54,000 or less, persons with disabilities and limited English speaking taxpayers who need assistance in preparing their own tax returns.

Phone: 1-888-227-7669

Site locator tool: <https://irs.treasury.gov/freetaxprep/>

Local sites:

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| Salem High School 44 Geremonty Drive Salem, NH 03079 Phone 866-444-4211 Language: English  Dates: Jan 28th through April 1st |  |

**Tax Counseling for the Elderly (TCE) program:**

Free tax help for all taxpayers, particularly those who are 60 years of age and older, specializing in questions about pensions and retirement-related issues unique to seniors. (Not available at the Haverhill Citizen Center in 2023)

Phone: 1-888-227-7669

Site locator tool: <https://secure.aarp.org/applications/VMISLocator/searchTaxAideLocations.action>

Local sites:  
 Groveland Senior Center

181 Main St

Groveland, MA, 01834

Phone: (978) 372-1101

Dates: Feb 1st through April 18th - Appointment Required